### Para Español



Nichols, SC - CNN.com

#### **Hurricane Matthew**

In October 2016, Hurricane Matthew made landfall in South Carolina as a Category 1 storm. The State experienced heavy rainfall with powerful wind gusts, resulting in loss of life, electricity, and extensive damage to homes, buildings and roads.

Through state and local government agencies, as well as, volunteer and civic organizations, residents were able to receive assistance with their basic needs. However, many of South Carolina's most vulnerable citizens are still in need.

Palmetto Disaster Recovery's Disaster Case Management Program is focusing its efforts to meet the disaster-caused unmet needs of citizens in the 24 impacted areas.

### **About Us**

South Carolina Palmetto Disaster Recovery's purpose is to conduct a Disaster Case Management Program (DCMP) for South Carolina citizens in the 24 counties affected by the October 2016 Hurricane.

#### **Contact Us**

Phone: 1-888-860-7137

Email: contact@palmettodisasterrecovery.com

### **Office Locations:**

Headquarters:

632 Rosewood Drive, Columbia, SC 29201

Marion:

1005 Godbold Street, Marion, SC 29571

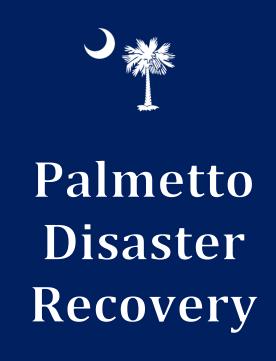
Summerville:

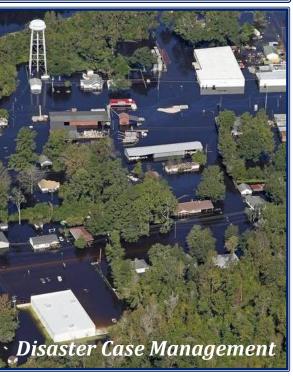
1092 Newton Way, Summerville SC, 29483

Beaufort:

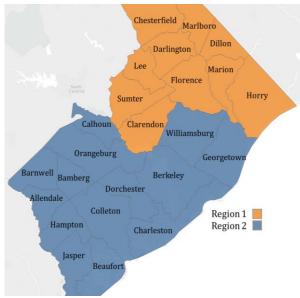
921 Ribaut Road, Beaufort SC, 29902 (Building 6)







Pee Dee - Gerry Melendez/The State



24 FEMA Individual Assistance declared counties from Hurricane Matthew

## **Disaster Case Management**

Disaster Case Management (DCM) is a process that involves a partnership between a disaster case manager and a citizen to develop and carry out an Individualized Recovery Plan.

# **Disaster Case Management Eligibility**

To be eligible for Disaster Case Management (DCM) the citizen must:

- Have a disaster-caused unmet need as a result of the October 2016 Hurricane, and
- Own or live in one of the 24 FEMA Individual Assistance declared counties: Allendale, Bamberg, Barnwell, Beaufort, Berkeley, Calhoun, Charleston, Chesterfield, Clarendon, Colleton, Darlington, Dillon, Dorchester, Florence, Georgetown, Hampton, Horry, Jasper, Lee, Marion, Marlboro, Orangeburg, Sumter, and Williamsburg.

#### **Services Available**

- Assist eligible citizens with their disaster-caused unmet needs.
- Assist citizens in problem solving.
- Long-term needs may include financial, physical, emotional or spiritual wellbeing.

# **Implementation Process**

Once a citizen is considered eligible by their disaster case manager, the implementation process will begin. (See chart below)

The objective of this process is for disaster case managers to:

- Create relationships with eligible citizens to assess unmet needs and identify resources and support services.
- Assist each citizen to develop an Individualized Recovery Plan (IRP); which is goal-oriented and outlines stepby-step actions.
- Locate and connect citizens with available resources and support services.
- Conduct follow-up activities to monitor progress, advocate for issues and document results and closure during the citizen's recovery process.



Pee Dee - Joshua Lloyd/Morning News

# Federally Funded Housing Assistance Eligibility

\*Eligibility DOES NOT guarantee assistance\*

Citizens that may be eligible for housing assistance must:

- Meet the low income Housing & Urban Development (HUD) guidelines,
- Have owned and occupied your home at the time of the storm,
- Have current ownership of your home,
- Have unrepaired disaster-caused damage to a single family home or single family rental unit, and

Housing assistance will be targeted to the most vulnerable citizens and priority will be given based on the following vulnerability factors, as well as, other special need factors:

- Income level (extremely low to low)
- Disability (any family member)
- Elderly (65 and over)
- Children (5 years old and under)

## **Implementation Process**

Contact and propose a recovery partnership

Set up an inperson meeting Listen and assess all concerns

Identify unmet needs

Problem solve and match needs to resources and support services